

SW Drainage Solutions Limited
QUALITY POLICY STATEMENT

SW Drainage Solutions Ltd, providers of specialist and comprehensive drainage services, operate a quality management system in accordance with the requirements of ISO 9001: 2015 standards.

The Company is committed to meeting client requirements and obtaining client satisfaction by:

- Responding promptly and accurately to Customer enquiries and orders.
- A constant pursuit of quality, value and reliability in the products and services that the Company supplies to its Customers.
- Ensuring that its management and staff are fully trained to meet the requirements of the business and its customers.
- Constantly striving to meet and where possible exceed its customer's expectations.
- Working closely with its Customers and Suppliers in seeking to establish the highest Quality standards;
- Adopt a forward-looking view on future business decisions which may have an impact on Quality;
- Train all members of staff in the needs and responsibilities of Quality Management.
- Establishment and review of quality objectives

To meet the specified requirement of the Customer, the Company applies a quality management system in conjunction with other management controls. The Quality Manual and Procedures Manual describe the management system that are in place.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of Top Management who encourage the personal commitment of all staff to address quality as part of their skills.

The company is committed to comply with the requirements of ISO9001:2015, and also to a policy of continual improvement of the quality management system.

The Company complies with all legislation relevant to its industry and also the Occupational Safety and Health Administration regulations, and the current FORS standard.

The company has appointed a Management Representative to manage and maintain the quality elements of its management system.

This Management System Manual outlines the core items of the system.
Detailed items are contained within the Procedures Manual quality procedures.

The Management System is regularly reviewed to ensure its continuing relevance for compliance to the international standard.



Director